

ENGAGE CREDIT PREFERRED COMMUNICATION NOTIFICATION

We want to make sure we communicate with you in the way that suits you best. Please complete the details below.

1. Account Details

- **Mortgage Account number (if known)**

- **Full name of account holder**

Title: _____

First Name: _____

Surname: _____

- **Security address**

2. Preferred Communication Method

Please select how you would like to receive communication from us:

SMS Messages

Telephone – If you need AM or PM calls or specific days or times, please let us know

Letter

Email

Please be aware, certain information must be sent by letter (for example arrears statements, annual statements etc).

3. Alternate Format Preference

Please select any formats you would like us to use for written correspondence:

Braille

Audio CD

Large Font

Blue Paper

Yellow Paper

No alternative format required

4. How to Send This Form

Email us:

customerservice@engagecredit.com

Write to us:

Engage Credit, Harman House, 1 George Street, Uxbridge, UB8 1QQ.