



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

Engage Credit
Harman House, 1 George Street
Uxbridge
London
UB8 1QQ

Service user number

4 5 4 2 4 4

FOR Engage Credit OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society.

Your Direct Debit Instruction will be set to collect on your current due date of the (.....)

If you would like to discuss an alternative due date please contact us on 0333 014 2046.

Name(s) of account holder(s)

Bank/building society account number

Branch sort code

Name and full postal address of your bank or building society

To: The Manager Bank/building society

Address

Postcode

Instruction to your bank or building society

Please pay Engage Credit Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Engage Credit and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Reference

Account Number -

Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits

If there are any changes to the amount, date or frequency of your Direct Debit Engage Credit will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Engage Credit to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit, by Engage Credit or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society

– If you receive a refund you are not entitled to, you must pay it back when Engage Credit asks you to

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.